

School IT Solutions Technician Level 3 (Apprenticeship)

Overview

A School IT Solutions Technician is a pivotal role within the school. They develop, implement and maintain complete IT solutions as part of a multidisciplinary team, including hardware infrastructures and software.

The specific tasks undertaken vary depending on what needs to be achieved by the team at any particular time. Some tasks may be very technical, others may be more analytical, school or user-focused. Many such teams will be modern “DevOps” style teams, which carry out the full set of stages across the whole solution cycle: requirements gathering, solution development, testing, implementation and ongoing support.

All apprentices take a common core and then choose one of two options, IT Hardware or IT Software.

Includes entry to the Chartered Institute for IT.

Objectives

The programme:

- develops knowledge, skills and behaviours to adopt a professional methodology to gather and analyse requirements and to design, develop, test and implement IT solutions
- ensures confidence to provide ongoing support both directly to end-users and for the underlying IT services.

Each apprentice must undergo an independent end-point assessment to determine the outcome of their apprenticeship. The assessments will evaluate the knowledge, skills and behaviours gained during their programme. The methods in which this apprenticeship is assessed are:

- knowledge test
- project and interview

Facilitators	Apprenticeship by SCCU.UK
Audience	Suitable for aspiring or existing School IT Solutions Technician, School Support Technician
Commitment	18 months. Apprentices will be assigned a dedicated tutor. The tutor will visit monthly in the workplace, as well as being on hand to support throughout the duration of the apprenticeship programme. The frequency of these sessions may be more, depending on the needs of the apprentice
Date	On demand courses
Cost	Free to CAT schools through Apprenticeship Levy
Venue	In own venue